



Glynn County Airport Commission Stakeholder Survey Snapshot

Community Partners • Tenants • Government • Business Leaders

The 2026 Glynn County Airport Commission Stakeholder Survey reflects a high level of confidence in the Glynn County Airport Commission's staff, communication, leadership, and long-term vision. Respondents consistently praised the Airport Commission's professionalism, responsiveness, and collaborative approach while identifying continued air service expansion and strategic infrastructure investments as the highest priorities for the future.

Overall Stakeholder Satisfaction

Stakeholders overwhelmingly expressed positive experiences working with the Airport Commission.

-Approximately 98% rated their overall experience as Excellent or Good.

-Nearly two-thirds selected Excellent, with only one respondent rating the organization as "Fair" and none selecting "Needs Improvement."

Organizational Strengths

-Responsive & Professional Staff

-Nearly 90% of respondents agreed or strongly agreed that the Airport Commission staff are responsive to questions and requests.

Respondents frequently described staff as:

-Professional

-Accessible

Helpful

-Transparent

-Collaborative

Strong Communication

More than 85% agreed that communication is clear, timely, and effective.

Open-ended comments reinforced this finding with statements such as:

- "Hard to improve on excellent."
- "Always available and ready to help."
- "Great community partners."
- "Keep doing what you're doing."

Stakeholders reported that the Airport Commission works collaboratively to resolve issues and coordinates projects effectively with tenants, local governments, and community partners. Respondents praised transparency, accessibility, and the Commission's willingness to address concerns.

Vision & Economic Development

Stakeholders expressed strong confidence in Glynn County Airport Commission's leadership and strategic direction. Nearly 70% agreed or strongly agreed that the Airport Commission demonstrates a clear vision for airport development. More than 85% believe the Airport Commission is an effective partner in supporting economic development throughout Glynn County.

Top Priorities to Continue

- Air Service Development (highest priority)
 - Tenant Support & Expansion
 - Infrastructure Upgrades
 - Community Engagement
 - Process Efficiency
 - Inter-agency Coordination
- Open-ended responses further emphasized interest in:
 - Additional commercial air service and destinations
 - Continued hangar development
- Infrastructure improvements at both airports
 - Enhanced airport history displays
- Improved technology and connectivity

While feedback was overwhelmingly positive, stakeholders identified several areas for continued focus:

- Expanding commercial airline service and destinations
 - Continuing infrastructure investments
 - Additional hangar development
- Enhanced community engagement opportunities
- Continued innovation in airport operations and collaboration
- Importantly, many respondents indicated that the Airport Commission should continue its current approach, noting there was little room for improvement in communication or coordination.

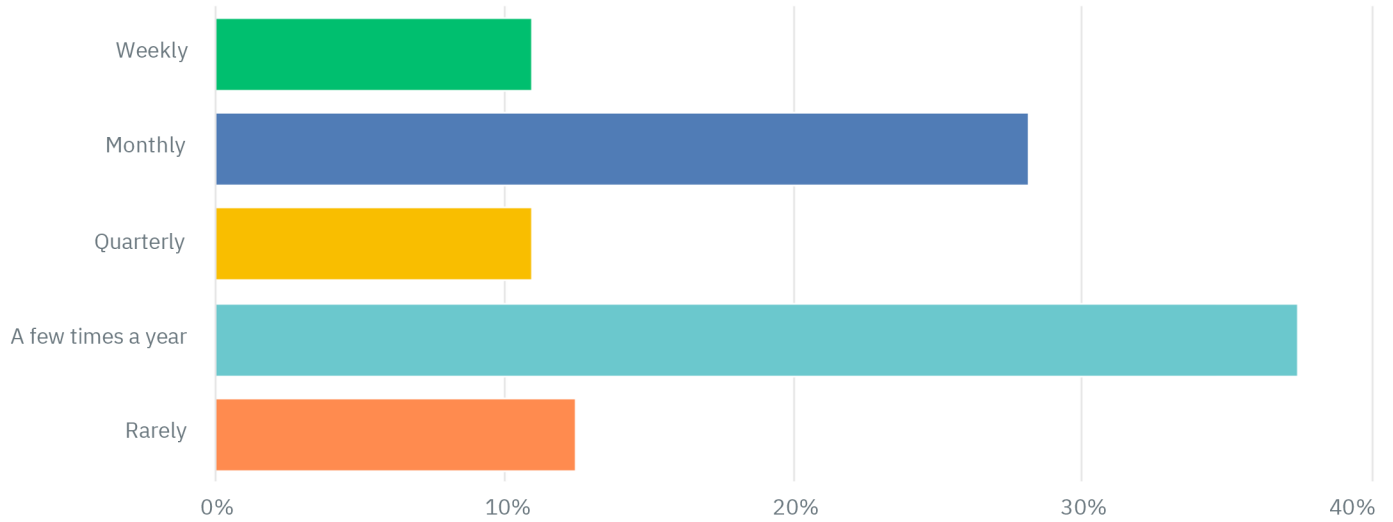
Overall Assessment

The survey confirms that the Glynn County Airport Commission is viewed as a trusted, responsive, and forward-thinking public organization. Stakeholders recognize the Airport Commission as a collaborative partner committed to responsible airport development, transparent communication, and economic growth.

The strongest message from respondents is clear: continue building on the Commission's existing strengths while prioritizing expanded air service, strategic infrastructure investments, and opportunities that enhance the airports' role as economic drivers for the Golden Isles.

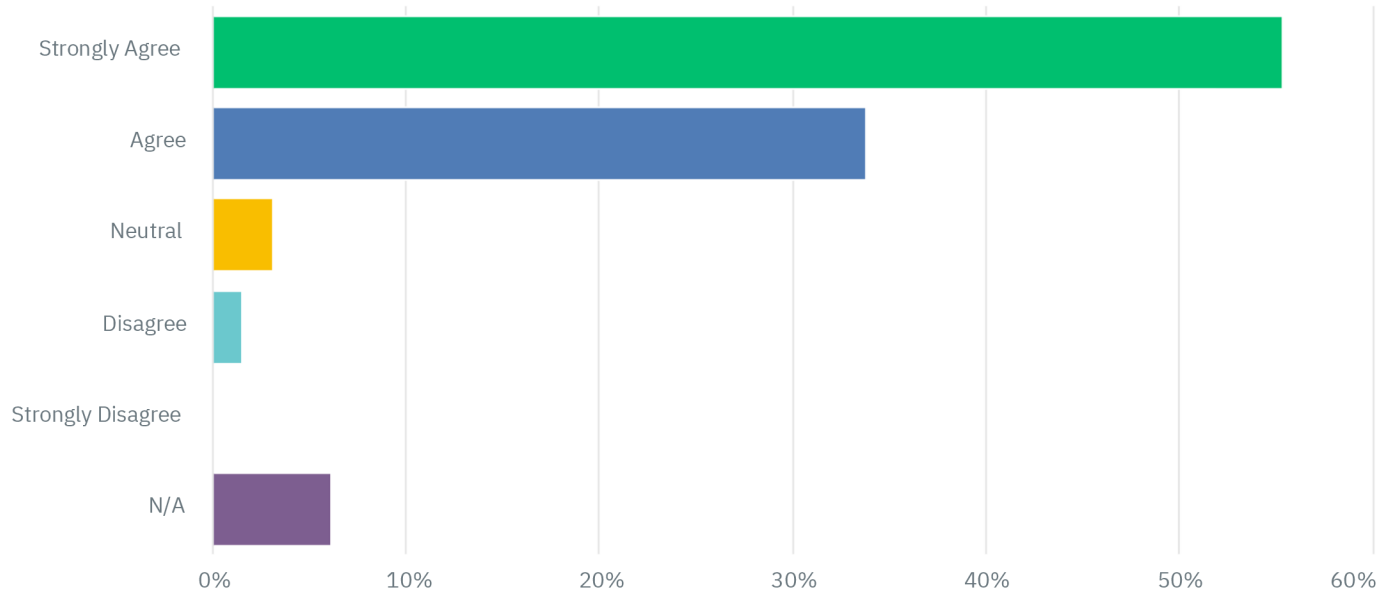
Q1

How often do you interact with airport commission staff?



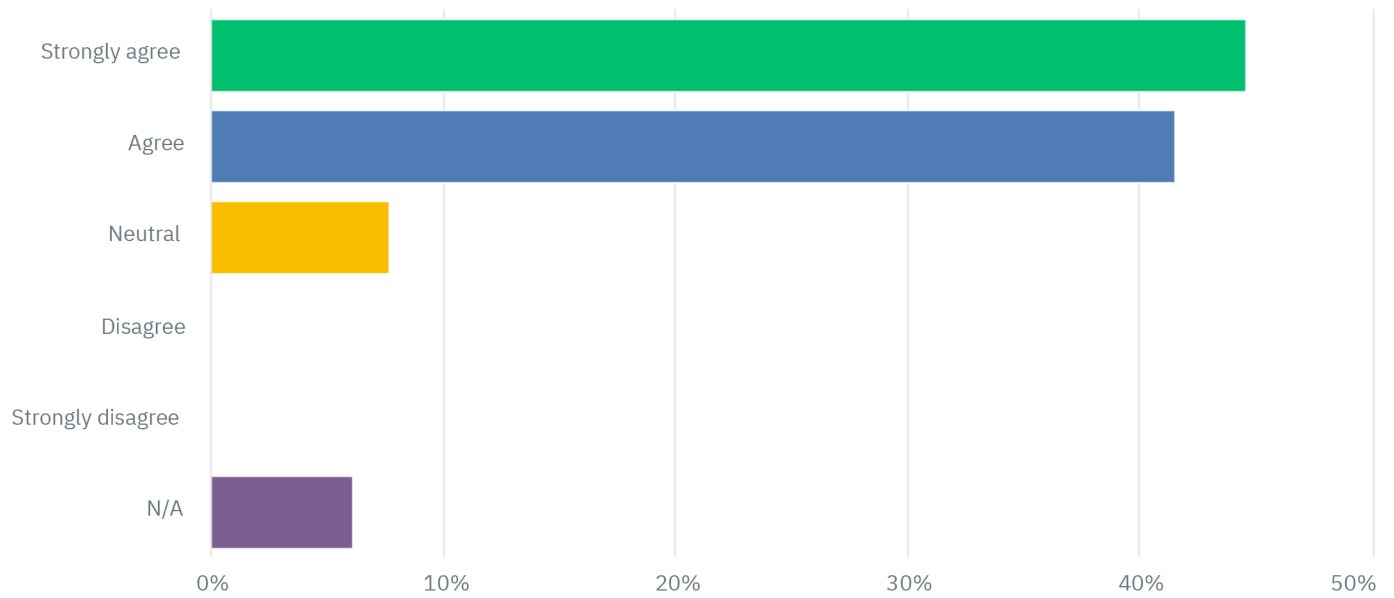
Q2

The Airport Commission staff are responsive to my questions and requests.



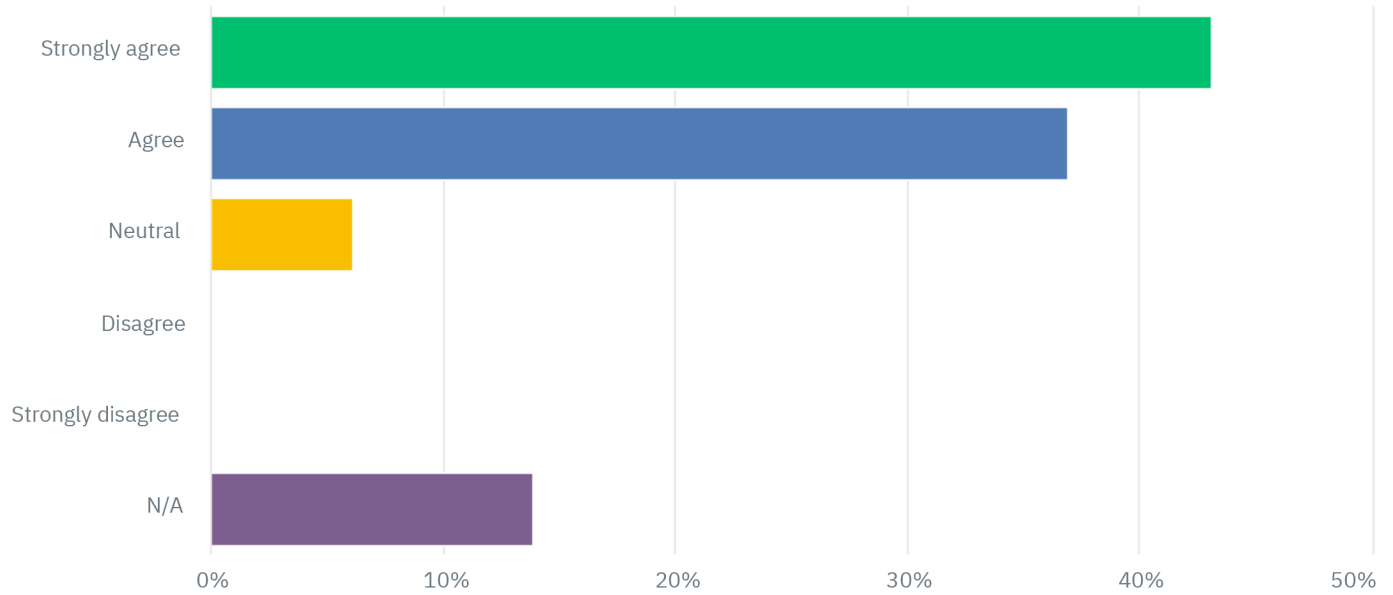
Q3

Communication from the Airport Commission is clear and timely.



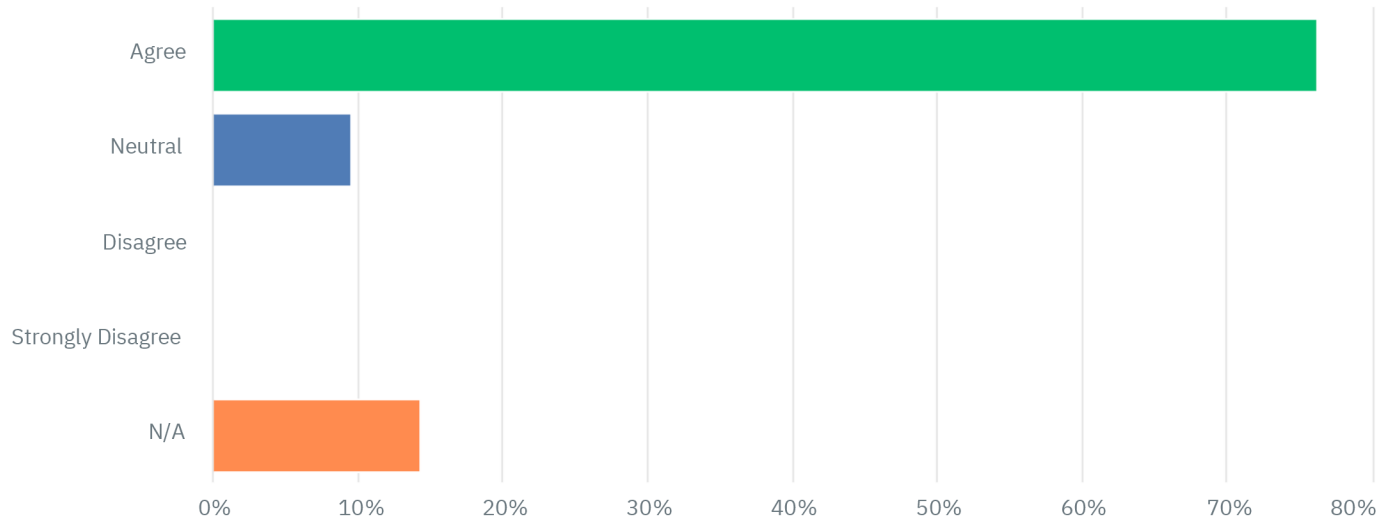
Q4

When issues arise, the Airport Commission staff work collaboratively toward solutions.



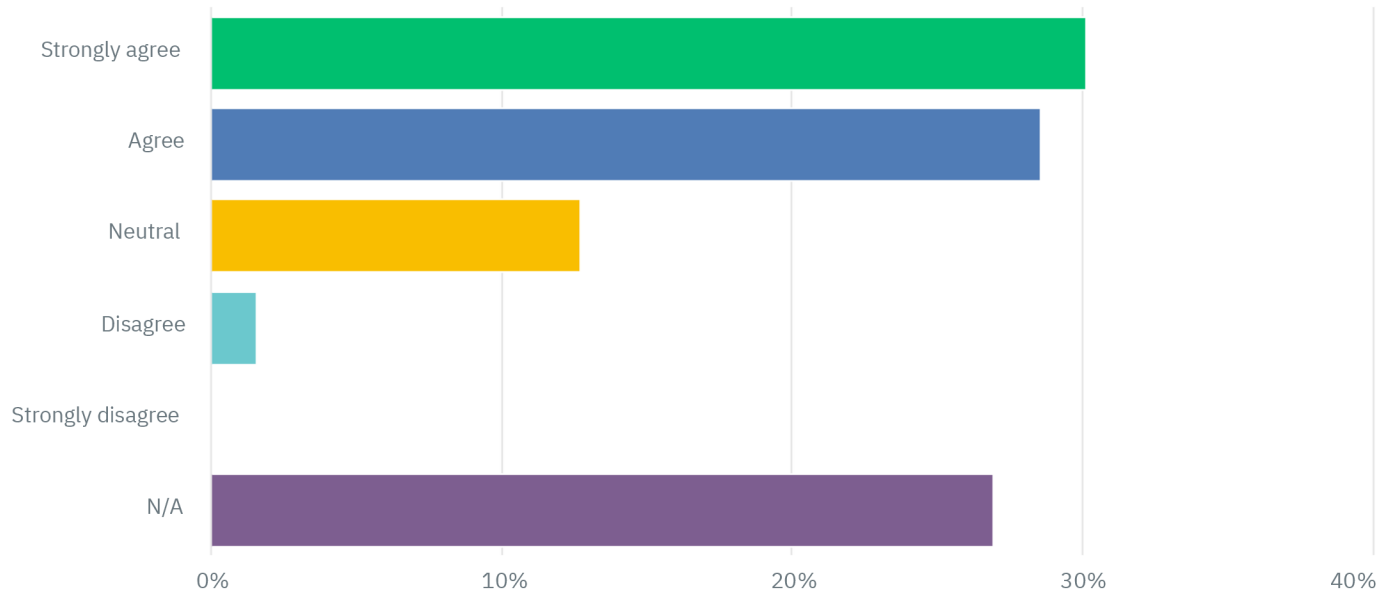
Q5

The Airport Commission provides adequate notice and coordination on projects affecting my organization.



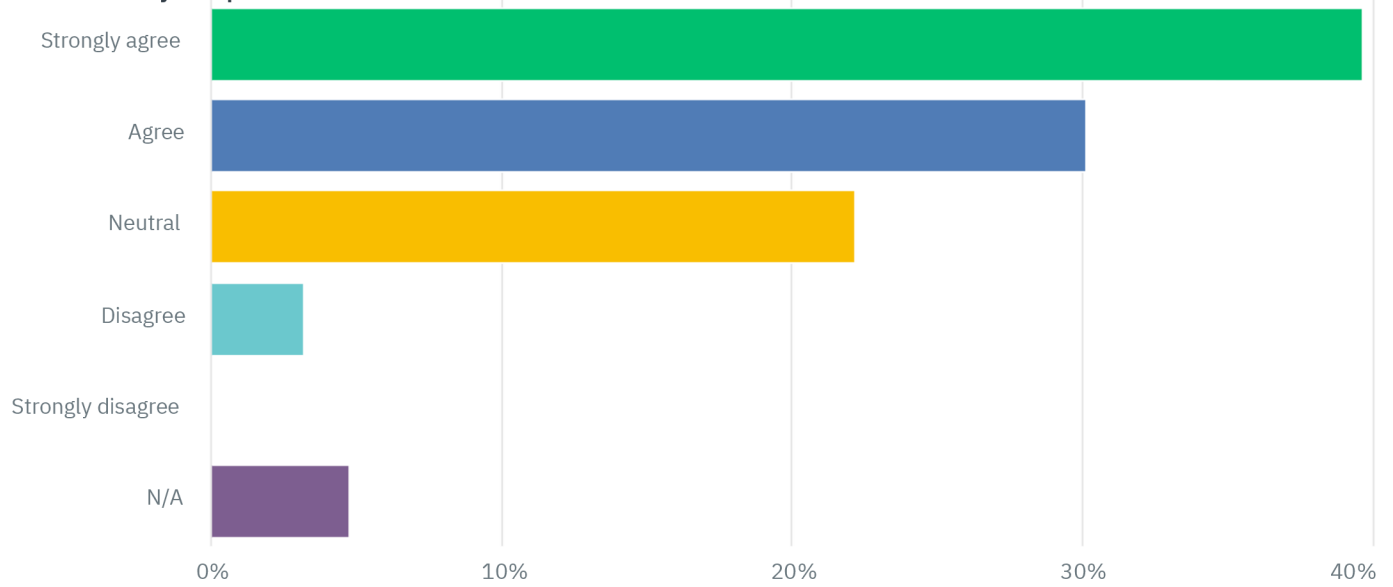
Q6

Permitting, utilities coordination, and development processes are efficient and clearly communicated.



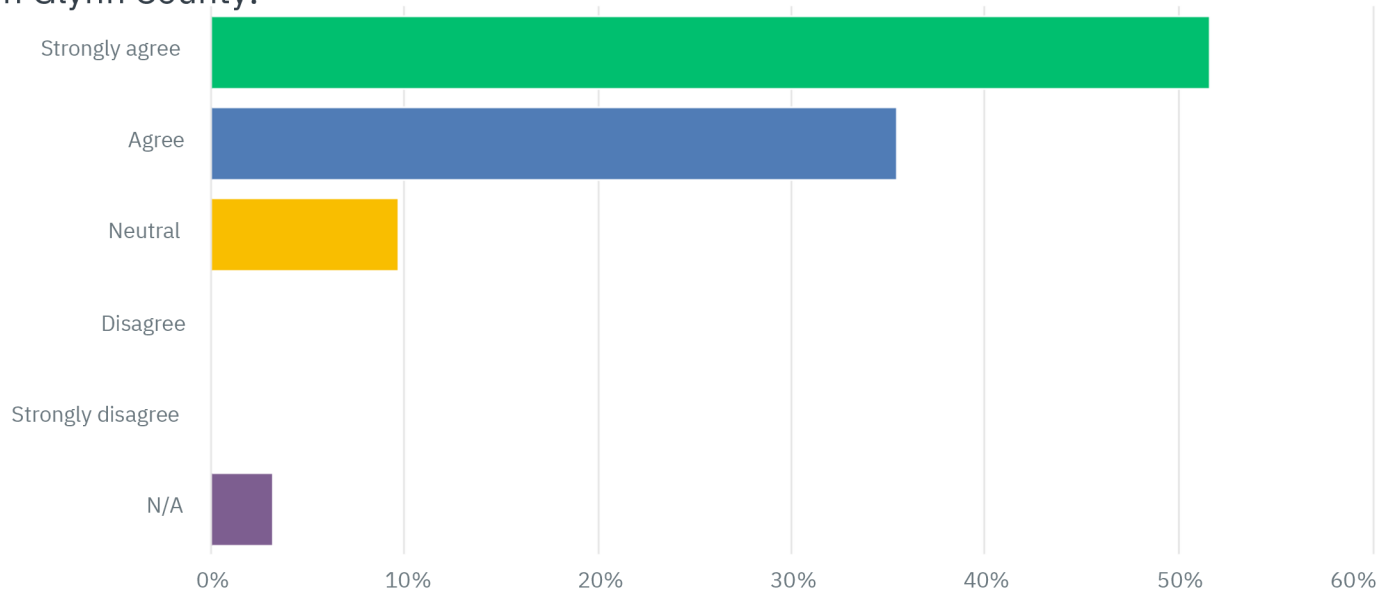
Q7

The Airport Commission demonstrates a clear vision for airport development and community impact.



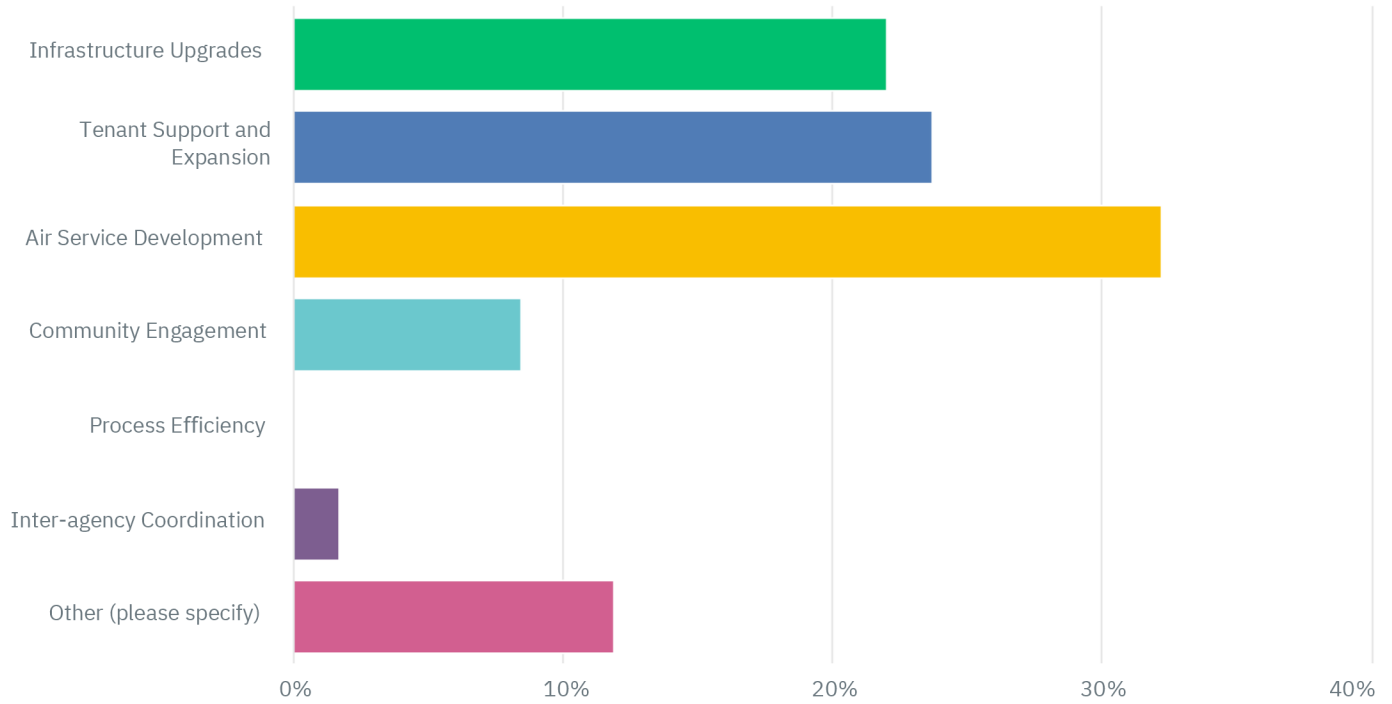
Q8

The Airport Commission is an effective partner in supporting economic development in Glynn County.



Q9

What would you like to see the Airport Commission prioritize over the next 2–3 years?



Q10

Overall, how would you rate your experience working with the Airport Commission staff?

